

CMWSSB: Procedure for obtaining new Water Supply Connection for Industries/ Institutions

1	Competent Authority	Chennai Metropolitan Water Supply and Sewerage Board (CMWSSB)
2	Stage	Pre – Establishment
3	Approving Authority	CMWSSB Management Committee
4	Procedure & Documents Required	<ul style="list-style-type: none"> • Applicant to fill the online form on the Single Window Portal and upload the following documents: <ul style="list-style-type: none"> ○ Site Plan (Scale not less than 1:400). ○ Sump drawing specifying height of sump. ○ Ownership proof (sale deed/ lease deed/ rental deed) self-attested by the applicant. • Applicant to make the necessary online payment and submit the form on the Single Window Portal. • Executive Engineer schedules an inspection of the site (within 7 working days of receipt of application) and intimates the applicant through the online portal, and the applicant receives email and SMS notification. • Post-inspection the Executive Engineer raises queries if any, on the application. All queries will be raised at once and within 7 working days of receipt of application. • After receiving response to all the queries, the Executive Engineer prepares an Estimate and places the feasibility report before Management Committee for decision. • The Management Committee meets and intimates its decision regarding approval/ rejection of the applicant's request for giving new water supply connection and issues the Sanction Order. • If the request is approved, the applicant is to pay the Estimate amount through an online payment gateway on the Single Window Portal. • CMWSSB initiates tendering procedure for issue of work order to give new water supply connection through CMWSSB Registered contractor. • Once the water supply connection is provided as per Estimate specifications and standards, the applicant will be notified via the Single Window Portal. • The treated water is supplied as per IS 10500/2012 or its latest revision.
5	Process Time*	<ul style="list-style-type: none"> • For issue of Sanction order – 7 working days. • For effecting connection – 21 working days.
6	Registration & Processing Fees	<p>Upto 1 MLD – Rs 1,00,000</p> <p>1-1.5 MLD – Rs 1,50,000</p> <p>1.5 – 2 MLD – Rs 2,00,000</p> <p>Above 2 MLD – Rs 2,50,000</p>

*** Note:** The starting date with respect to the processing of applications shall be considered as the later of:

- a) The date on which the completed application form along with appropriate enclosures and processing fee was received by the competent authority; or
- b) The date on which any additional information or clarification or documents requested as part of application processing was received by the Competent Authority